

# Skills Observation Checklist for Group Education

Name of community: \_\_\_\_\_ Date: \_\_\_\_\_

Name of observer \_\_\_\_\_

Name of presenter(s): \_\_\_\_\_ Tick one: CNV \_\_\_ Health care provider \_\_\_

Site (tick one): Health facility waiting room \_\_\_ Other health facility setting (specify) \_\_\_\_\_

Peer group meeting (specify): \_\_\_\_\_ Large community event (specify) \_\_\_\_\_

	Did the group leader(s).....?	Good	OK	Poor	Notes
1	Welcome people warmly and introduce themselves?				
2	Ask open-ended questions about audience members' experiences?				
3	Demonstrate active listening by reflecting ( <i>paraphrasing</i> ) what was said?				
4	Praise clients for positive efforts?				
5	Encourage participants to offer each other suggestions to address problems?				
6	Use printed materials effectively ( <i>ask people to observe and reflect on what is happening in the picture, personalize how it applies in their lives, and explain how they could take that action at home</i> )?				
7	Communicate technically correct information?				
8	Check people's understanding using 'teach back' ( <i>asking them to explain what they understood</i> )?				
9	End by emphasizing a key benefit of the recommended practice and offering encouragement?				